

Transferring IMDG code for Windows to another computer

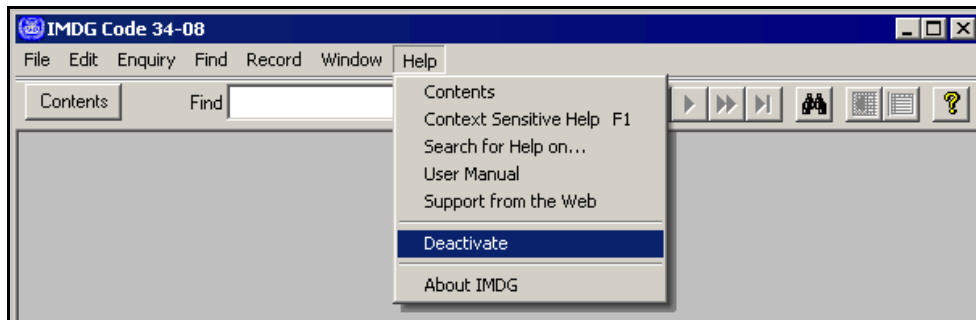
During the life span of an IMDG Code amendment it is quite possible that your computer will need to be replaced. This document describes how to transfer **IMDG Code for Windows** from your existing computer to another computer.

NOTE: if your existing **IMDG Code for Windows** will not run, perhaps as a result of a computer failure, then **IMDG Code for Windows** cannot be transferred to another computer by the following process. In this case, you must contact [IMDG support](#) quoting your advance purchase code and, if possible, your original program serial number and its activation code.

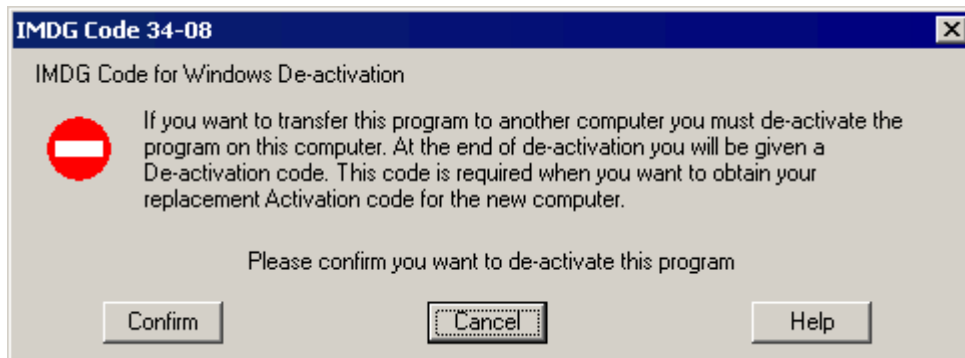
1 De-activate IMDG Code for Windows on your current computer

The first step is to de-activate IMDG Code for Windows on your current computer. De-activating IMDG Code for Windows removes the existing activation code from your computer and generates a matching de-activation code. This de-activation code is required to obtain the activation code for the new computer. **Do not lose this de-activation code.**

Start **IMDG Code for Windows** and select the **Deactivate** option from the Help menu.

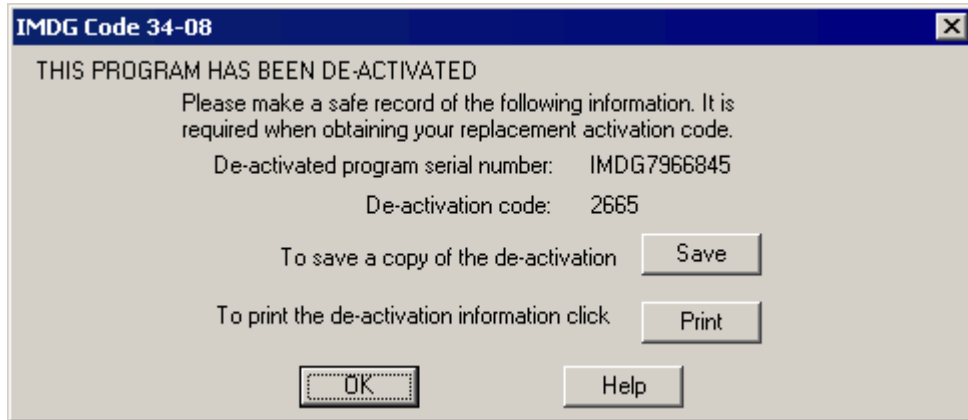


The **Deactivate** option will display the De-activation dialogue box. Press **Confirm** to deactivate your current installation.



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IMDG Code for Windows will be de-activated when you press **Confirm**. Your de-activation details will be displayed. Make a note of your De-activation code. Additionally, use the Save or Print buttons to create a permanent record.

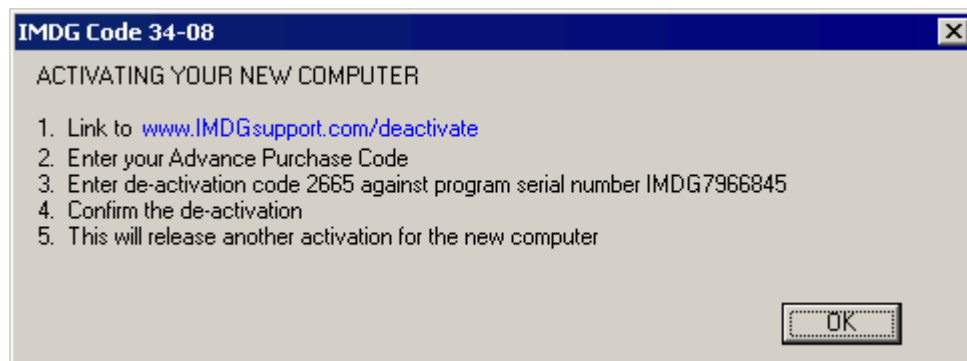


Save Click the Save button to create a permanent record of your de-activation details in a file called IMDGDeactivate.txt. This file is located in your local Windows folder

Print Click Print to print a hard copy of your de-activation details.

OK Click OK to continue.

When you click OK you will see the following window.



The next step is reset your Advance Purchase Code by de-activating the old activation code. Having reset your Advance Purchase Code you will be able to obtain activation for a new installation. You can do this NOW by clicking on the link shown in instruction 1., or you can click the OK button and de-activate the activation code LATER

See following section 2 for instructions on how to de-activate the activation code registered against your Advance Purchase Code.

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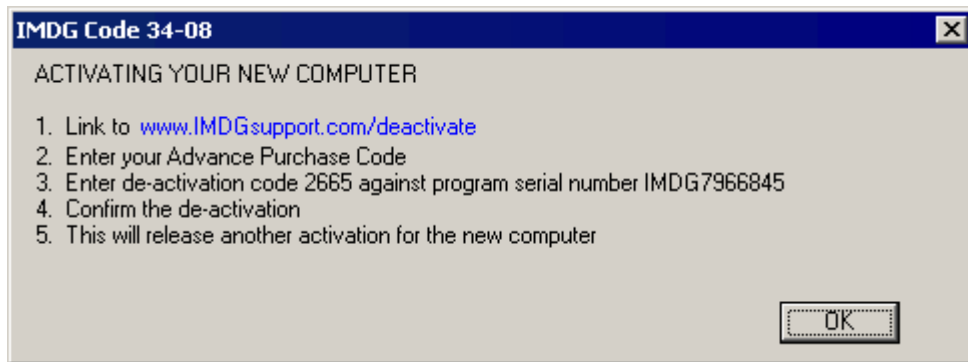
2 De-activate the old activation code

Having de-activated **IMDG Code for Windows** on your computer, the next step is to de-activate its activation code that was registered on the IMDG Support web site. By doing this you will reset your Advance Purchase Code and release another activation.

You can de-activate the old activation code **now** or **later**.

De-activate your activation code NOW

Click on the link shown in instruction 1.



This will connect to the internet and link you to a page on the IMDG Support web site. Note that your old program serial number and the de-activation code are already entered for you.

Advance Purchase Code:	<input type="text"/>
Serial Number:	<input type="text" value="7966845"/>
De-activation code:	<input type="text" value="2665"/>
<input type="button" value="Next"/> <input type="button" value="Cancel"/>	

Enter your Advance Purchase Code and press Next.

A message is displayed confirming that your old activation code has been successfully de-activated. Your Advance Purchase Code has been reset and can now be used to obtain another activation code for your new computer.

See following section 3 for installation and activation instructions.

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De-activate your activation code LATER

Perhaps you do not have an internet connection on this computer or it is not convenient at this moment, click the OK button. This will close IMDG Code for Windows. Later, at a more convenient time for you, link to www.imdgsupport.com/activate.asp and enter your Advance Purchase Code.

In this example we are using a multi-copy Advance Purchase Code for three activations. All three have been used and one has already been de-activated and transferred to another computer. For the purposes of this example we are going to de-activate the last activation.

When you enter your Advance Purchase Code and press Update, the activation page will display the current status of your Advance Purchase Code, including full activation history.



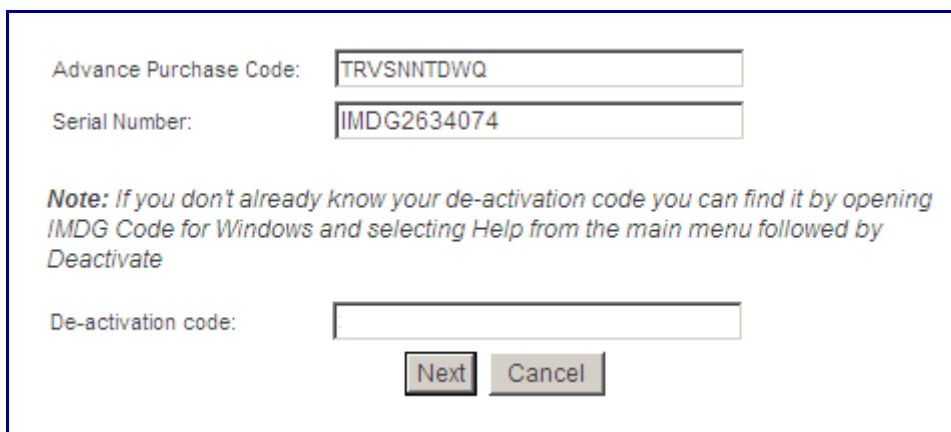
Advance Purchase Code
TRVSNNTDWQ

Advance Purchase Code: TRVSNNTDWQ
IMDG Code for Windows, (max 3 activated computers, 0 remaining)

All activations for code TRVSNNTDWQ have been completed.

Serial Number	Activation Code	Date Issued	Status	
IMDG2655607	20100796	4 Nov 2008	Active	De-activate
IMDG2388739	55900500	4 Nov 2008	De-activated: 4 Nov 2008	
IMDG2644311	30697716	4 Nov 2008	Active	De-activate
IMDG2634074	38814556	5 Nov 2008	Active	De-activate

To de-activate an activation, click its corresponding De-activate button. We are de-activating the last one. The following window is displayed showing your advance purchase code and the serial number



Advance Purchase Code:

Serial Number:

Note: If you don't already know your de-activation code you can find it by opening IMDG Code for Windows and selecting Help from the main menu followed by Deactivate

De-activation code:

Enter the de-activation code and press the Next button.

If you don't remember your de-activation code or old program serial number, you will find it in a file called IMDGdeactive.txt in your Windows folder.

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A message will be displayed confirming that the activation has been de-activated.



You will now be able to use your Advance Purchase Code to obtain an activation code for a new installation.

See following section 3 for installation and activation instructions.

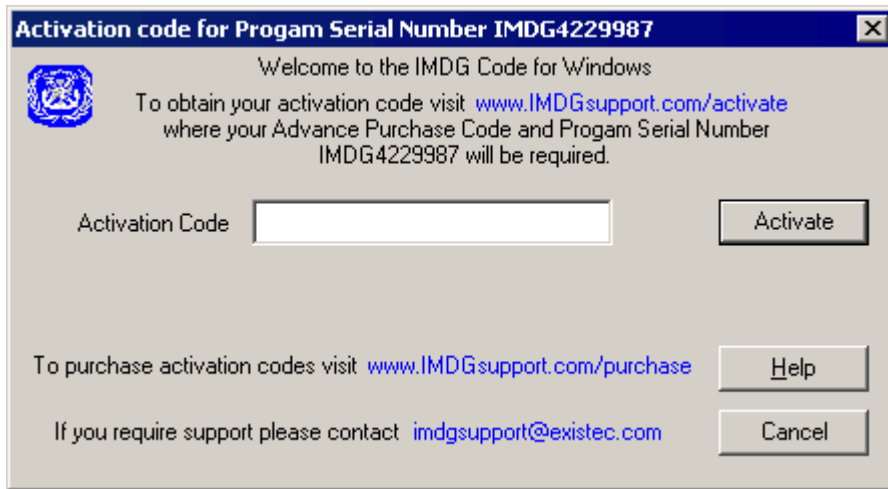
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3 Install to the new computer and activate

Installing IMDG Code for Windows

If you have not already done so, we recommend that you download the latest version from the IMDG support web site at www.imdgsupport.com/download. To start the installation process from the download file, select the Run option. If you are installing from CD, the setup program should start automatically; if it does not, then open the CD and double click *install.exe*.

Follow the on-screen installation instructions. Upon completion of installation the program will start automatically and display the Activation window.



Your activation code is obtained from the IMDG support web site. You need the following two items:-

- i) Your Advance Purchase Code (which you have just reset by de-activating the old activation code), and
- ii) your program serial number which is displayed in the activation window; in the example above the program serial number is "IMDG4229987"

If you have an internet connection you can click on the link to the IMDG Support activation page at www.imdgsupport.com/activate

If you do not have an internet connection, then provide all of the required information to someone who does. For some users, this may be your IMO distributor.

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Activating IMDG Code for Windows

When you have successfully connected to the IMDG Support activation page, enter your advance purchase code and press the Update button. This will display the current status of your advance purchase code. As you can see in the example below, you now have one remaining activation code as a result of de-activating serial number IMDG2634074.

Advance Purchase Code: TRVSNNTDWQ
IMDG Code for Windows, (max 3 activated computers, 1 remaining)

These are the End User details stored with this Advance Purchase Code.
Please update them if necessary.

These fields must be filled to receive your confirmation email.

Name: *

Company: *]

Email: *

Re-type Email: *

Please enter your remaining Serial Numbers below and press Submit to generate your Activation Codes:

Serial Number]

Enter your program serial number here then press Submit

Activation Codes issued for code TRVSNNTDWQ:

Serial Number	Activation Code	Date Issued	Status	
IMDG2655607	20100796	4 Nov 2008	Active	De-activate
IMDG2388739	55900500	4 Nov 2008	De-activated: 4 Nov 2008	
IMDG2644311	30697716	4 Nov 2008	Active	De-activate
IMDG2634074	38814556	5 Nov 2008	De-activated: 5 Nov 2008	

Enter the program serial number of the new installation and press Submit. The activation code for the new installation will be displayed. Enter this activation code into the activation window of IMDG Code for Windows. Hint - use copy and paste.

IMDG Code for Windows will now run.